

Covid-19 Vendor Communications Status Update

Vendor	Received Official Comm's	Travel Restrictions?	Travel Comments	Service/Product Disruption?	Distribution Service/Product Comments	Date Updated
Althans Insurance Agency	Yes	No		No	Able to work remotely should there be a severe outbreak in their area. There should not be any disruptions in service	3/17/2020
Baker Distribution	Yes	Yes	Cancelling all Baker events and limiting travel	No	Cancelled all scheduled events at Baker Distributing locations. They have solutions that enable you to continue your day to day transactions without account managers visiting stores. Orders can be placed online at Bakerdist.com or on our mobile app. For assistance getting set up you can call (844) 289-0033 or visit Bakerdist.com.	3/17/2020
Bradford White Corporation	Yes	Yes	No nonessential travel	No	No current disruptions in supply chain. All agencies are functional and supporting respective markets.	
Carrier / ICP	Yes	No		No	They do not foresee any interruptions or stoppage in the near future	3/17/2020
G&K Services / Cintas	Yes	Yes	Limited travel - Cintas follows WHO, CDC, and Health Canada travel guidelines	No	They have seen little to no impact on their supply chain due to COVID-19.	3/17/2020
Goodman/Amana	Yes	Yes	No non-essential travel	No	Plenty of current inventory, no current disruptions in supply chain	3/17/2020
HelloBooked	Yes	No		Yes	Transitioning employees to work from home. They see no interruption in service.	3/17/2020
HomeAdvisor	Yes	No		No	Reviewing the impact on their Service Request and currently see no clear interruptions	3/17/2020
Marketing Innovators	Yes	No		No	Working remotely through March 31st.	3/17/2020
Minuteman Press	Yes	No		No	Business as usual, do not expect any delays or disruptions in service, supplies or materials to members.	3/17/2020
Schneider Graphics	Yes	No	No travel currently expected	No	They do not anticipate any delivery interruptions and their local area is experiencing minimal impact at this time	3/17/2020
Shubee	Yes	No		Yes	No supply issues on show covers, gloves or coveralls. They are on backorder for dust masks and hand sanitizer until July.	3/17/2020
Successware 21	Yes	No		No	They do not anticipate any interruptions in day to day business. Their Statement: "We here at SuccessWare are fully prepared and ready to work remotely if and when needed, without any interruption in our day to day operations or support services for you, our clients."	3/17/2020
Synchrony Financial	Yes	Yes	Suspended travel through April 30th	No	No expected disruption of delivery of services.	3/17/2020
The Home Depot Pro	Yes	Yes	No travel	Yes	No changes to current HD Pro Distribution hours currently. Home Depot locations are adjusting opening hours to 6am - 6p daily starting March 19th.	3/17/2020
Time Payment	Yes	Yes	No travel required	No	Transition employees working at home to continue with business, do not see disruptions at the moment.	3/17/2020
321 Swipe	Yes	Yes	No travel required	No	Employees working remotely / continue with business, do not see disruptions at the moment. Restricted business travel	3/17/2020
Aeroseal	Yes	Yes	Canceled business travel until Apr 3rd, still field techs until end of this week	No	Jarrod and technical staff are developing training videos, products in supply / still meeting demand. All Sales personnel have suspended training for at least 2 weeks, through April 3rd.	3/17/2020
AO Smith	Yes	Yes	Shut down till end of March 2020	No	North America production continues, and we see no disruption at this time.	3/17/2020
CallCap	Yes	Yes	Business travel has been suspended	No	Callcap can help current customers with our advanced routings send calls to call takers working from home and go three deep with ring group	3/17/2020

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Customer Lobby	Yes	Some	Some forms of travel such as outside the U.S. now require an extra level of approval	No	N/A	3/18/2020
Emerson	Yes	Yes	Prohibited from travel temporarily, air and car.	No	We have been producing at the rate of demand thus far, we are a US based company and assemble our own disposers. We have not had a component supplier shut down yet, we continue to ask our key component suppliers about their status to supply and no major disruptions reported.	3/18/2020
Hackney	Yes	Yes	No travel	No	They have had no disruptions and do not see anything in the near future that would change that	3/18/2020
HRx/CES	Yes	No	Fully functioning with services, work remotely as usual	No	N/A	3/17/2020
Johnstone Supply	Yes	No	Travel is not interrupted unless meeting are canceled by others than Johnstone.	No	At this time, no changes to our normal operations at Corporate Johnstone Supply or the 6 Distribution Centers are in place or planned. In the event that a DC is temporarily closed due to this situation, other DCs will work to fulfill critical orders, albeit at an adjusted service level commitment.	3/17/2020
Leasing Associates Email sent 3.13.2020 / 3.17.2020 / 3.18.2020 PA - MR left a vm for Scott on 3/18/2020	No					
Mike Albert Fleet Solutions	Yes	Yes	Suspended all business travel for 30 days	No	Currently do not see any breaks in their supply chain	3/17/2020
Nikro	Yes	Yes	No travel required	No	They manufacturer all kits in-house. They have plenty of inventory and see no breaks in their supply chain	3/17/2020
Pointman/SW Remote	Yes	Yes	No travel scheduled for the immediate future.	No	There will be no disruption of service.	3/17/2020
R.E. Michel Company Inc.	Yes	Yes	Suspended all meeting, travel, and training through April 17th 2020	No	At this time, they are not experiencing, nor have knowledge of any current or pending supply chain issues.	3/18/2020
Randy Marion Automotive	Yes	No	No current disruption to travel or vehicle delivery	No	Lots will remain open as of now and they will continue to deliver vehicles. They have a large inventory of fleet vehicles so the stoppage should not effect them	3/18/2020
Redbrick Financial	Yes	Yes	Non-essential travel prohibited until conditions improve.	No	Operating as usual, applications able to be run via web or mobile application 24/7. Sales and Account Management working normal hours and available for Phone, Txt, or web based trainings & meetings.	3/17/2020
SignZoo	Yes	No	currently open for business with no restrictions, or disruptions	No	It's a great time to have some fleet vehicles wrapped.	3/17/2020
Unifirst	No	No	No restrictions	Yes	All services are moving forward on usual schedule. They are seeing issues with supply the of cleaning and bathroom supplies	3/17/2020
Wolverine Brass / Plumbmaster Email sent 3/17/2020 PA	Yes	Yes	For those of us who utilize air travel we are on restriction at this time but our local sales reps in all states across the country are working to service our customers.	No	We also offer online ordering and our customer service team are still in place.	3/17/2020
Thumbtack	Yes	Yes	All travel is banned unless business critical. *Requires prior approval.	No	Business as usual. All teams required to work remote in compliance to local state and country laws	3/17/2020

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ADP	Yes	Yes	No service interruptions	No	ADP has restrictions on travel but no service interruptions. Most of our associates are working remotely but we are ready to help all members.	3/17/2020
American Water Heaters	Yes	Yes	Shut down till end of March 2020	No	North America production continues, and we see no disruption at this time.	3/17/2020
Burnham Boilers sent email 3/17/2020 PA	No					
Criscione Brothers Email sent on 3/17/2020	Yes	Yes	Will not be traveling for the foreseeable future	No	As of now, all staff that can work remotely is, but our production facilities are still running at full capacity. We are still open and ready to help with anything our customers need.	3/17/2020
Daikin - refer to Goodman / Amana	Yes	Yes	No non-essential travel	No	Plenty of current inventory, no current disruptions in supply chain	3/17/2020
GreenSky	Yes	No	As needed	No	N/A	3/17/2020
Honest Water Filtration	Yes	Yes	No travel for 14 days and will follow government restrictions on travel	No	No foreseeable breaks in their supply chain.	3/17/2020
InSinkErator	Yes	Yes	Limiting all business travel to only 'business critical' situations. Continuing to service customers via electronic communications	No	Producing products at normal rate, and we may send this out periodically when events dictate we must provide an update if this status changes.	3/18/2020
Mansfield Plumbing	Yes	Yes	Travel restrictions on international flights and minimal national travel	N/A	N/A	3/18/2020
Staples	Yes	YES	All non-essential meetings will be conducted via Skype, Teams, Zoom or the like.	No	No limitations - with the exception of sanitizer, sanitizing wipes and masks	3/17/2020
White Rodgers	Yes	Yes	Prohibited from travel temporarily, air and car.	No	We have been producing at the rate of demand thus far, we are a US based company and assemble our own disposers. We have not had a component supplier shut down yet, we continue to ask our key component suppliers about their status to supply and no major disruptions reported.	3/18/2020
Adrian Steel	Yes	Yes	No travel required	No	remains open and operating at full capacity. suspending any non-essential travel to customer sites, as well as non-essential visitors to all our manufacturing facilities. avoid in-person meetings to the extent that they are able, while remaining as accessible and responsive, by email, telephone and videoconference.	3/17/2020
Signature Graphics	Yes	Yes	No travel required	No	No huge impact to delivery of client services, travel restrictions are put on place, working remote, no significant impact to supply chain	3/17/2020
ARI (Automotive Resource International)	Yes	Yes	No travel required	No	ARI is currently maintaining operations while dealing with the current situation. We are rapidly transitioning to work at home.	3/17/2020
GM (General Motors)	Yes	Yes	No travel required	No	3/18/2020 - We were informed by Randy Marion Chevrolet that GM is closing all plants and stopping vehicle production until 3/30/2020; 3/17/2020 - instructed to work remote as much as possible ,Currently the plants are continuing to run as scheduled. Supply Chain Crisis Management team monitoring all of our suppliers and working on any contingency plans as needed, continuing to ship as normal and WILL NOT be holding any vehicles at the plant, ports or VDC's. This would create backlogs and metering at the VDC's. Order cut-off dates remain as published	3/18/2020

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Dejana	Yes	Yes	No travel required	Yes	Dejana made the decision to close all facilities effective today, Tuesday, March 17th, with the hopes of reopening with full operations on Monday, March 30th.	3/18/2020
Private Brand - Canature	Yes	Partial	Employees to reduce domestic business travel, encouraging teleconference meeting	No	Healthy supply chains and do not anticipate disruptions. Will monitor evolving events and prepare	3/18/2020
Private Brand - Premier One	Yes	No travel	All sales calls or training are by WebEx	Delayed	There is a shortage of quartz glass causing delays in lamp production. As of today no delay for BuyMax	3/18/2020
Private Brand - USI	No				Official Reposnse to be sent 19th March	3/18/2020
Private Brand - Innereco	Yes	Yes	currently restricting all non-essential travel, including business travel until further notice.	No	We do not anticipate any supply chain disruptions that would impact the timely delivery of MicroPower Guard Units.	3/18/2020
Private Brand - IO Systems		Yes	No airline travel, local permitted but not advised.	No	At this time we are largely working remotely but keeping up with demand.	3/18/2020
Private Brand - Abatement	Yes	N/A	N/A	Yes	Back ordered on a lot of medical filters and machines.	3/18/2020
Private Brand - Interline	Yes	Yes	No unnecessary travel	No	No current disruptions in supply chain and they do have contingency plans in place, but do not see any foreseeable interruptions	3/17/2020
Private Brand - Chandler	No					3/18/2020
Private Brand - Water Heater Smart	No				Official Reposnse to be sent 19th March	3/18/2020
Private Brand - CPS	No					3/18/2020
Private Brand - EII	No					3/18/2020
Private Brand - Triatomic	No					3/18/2020
Private Brand - TFI	Yes	Yes	No US travel allowed	Yes	Slow supply channel	3/18/2020
Private Brand - General Filters	Yes	Yes	N/A	No	Service is not disrupted, as we are currently performing all business functions.	3/18/2020
Private Brand - Bio One	Yes	Yes	No travel indefinitely	Yes	No disruptions to their supply chain currently. Minimal delivery issues to areas that are shut down like San Francisco area and Pennsylvania areas	
Private Brand - Greentech	Yes	No	None	No	GreenTech Environmental continues to operate uninterrupted at this time	3/18/2020